# **Kam Patel**

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Large Programme, Enterprise and IT Programme Management and Architecture with over 15 years of leadership experience in designing innovative business solutions in banking. Skilled in Payments – BACS, CHAPS, SWIFT, Faster Payments, SEPA. Demonstrated mastery in running programmes with high levels of Process, Governance and KPI Reporting. Proven mentor and training with expertise in communicating across organizational levels and with crossfunctional teams to drive shared vision and foster culture of excellence.

# **KEY SKILLS**

**Project Management** 

- Delivery Focused
- Time, Budget & Resources
  Management
- Process & Governance
- Quality Assurance
  Frameworks
- Risk Strategy & Mitigation

#### Architecture

- Vision and Strategy
- As-Is & Future State
- Technical & Business
  Roadmaps
- Business Driven Solutions
- Innovation & Partnerships

# Leadership

- Honesty and Integrity
- Inspiring Others
- Commitment and Passion
- Good Communicator
- Decision-Making
- Accountability
- Delegation/Empowerment
- Creativity & Innovation

## Transformation

- Methods & Process
- Organisation & Culture
- Risks & Controls
- Target Operating Model
- Technology & Tooling

## AREAS OF EXPERTISE

Corporate and Retail Banking Payments – CHAPS, BACS, SEPA, SWIFT, Faster Payments etc. Regulatory & CRM – Onboarding, KYC, AML, Sanctions Data Analytics, Al and Robotics

### CAREER HIGHLIGHTS

#### 2020 PRINCIPAL CONSULTANT TO CTO

Paysafe, London, Montreal (Consultant)

## 2019 PRINCIPAL CONSULTANT - PAYMENTS

Pay-X, Worldwide (Consultant)

# 2018 PRINCIPAL ARCHITECT/PROGRAMME OFFICE

E.ON Digital, Nottingham, UK (Consultant)

#### 2017 CO-FOUNDER/CTO

Cogni, New York, US (Full-Time)

#### 2014 ARCHITECT/BUSINESS MANAGER/PROGRAMME LEAD

HSBC Commercial Banking, Canary Wharf, UK (Consultant)

## 2011 PAYMENTS ARCHITECT/INTEGRATION MANAGER

Lloyds Banking Group, London, UK (Consultant)

# 2010 PAYMENTS PORTFOLIO/ARCHITECT

Barclaycard, Northampton, UK (Consultant)

#### 2009 MDM SOLUTIONS ARCHITECT

Scottish Widows, Edinburgh, Scotland, UK (Consultant)

#### 2008 TRANSFORMATION LEAD/PROJECT MANAGER

Capital One, Nottingham, UK (Consultant)

#### 2004 HEAD OF VOIP SERVICES

Bulldog Broadband, London, UK (Full-Time)

### 2003 HEAD OF SALES - RURAL BROADBAND/VOIP

Pipemedia, Leicester, UK (Full-Time)

# 2002 MARKETING CONSULTANT

Vodafone, Newbury, UK (Consultant)

## 2000 VICE PRESIDENT SALES, EMEA

Nortel Networks, Brentwood, UK (Full-Time)

# 1998 IT PROJECT MANAGER/MARKETING MANAGER

Nortel Networks, Brentwood, UK (Full-Time)

# 1991 JOURNALIST/WEB TECHNOLOGY MANAGER

Leicester Mercury, Leicester, UK (Full-Time)